

CAMBRIDGESHIRE POLICE AND CRIME PANEL	Agenda Item No. 8
14 September 2022	Public Report

Report of Cambridgeshire Police and Crime Commissioner

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DELIVERY OF THE POLICE AND CRIME COMMISSIONER’S POLICE AND CRIME PLAN 2021-24 – FORWARD PLAN

1.	PURPOSE
1.1	The purpose of this report is to update the Police and Crime Panel (the “Panel”) on the approach for successfully delivering the Police and Crime Commissioner’s (the “Commissioner”) Police and Crime Plan 2021-24 (the “Plan”).
2.	RECOMMENDATIONS
2.1	The Panel is recommended to note the contents of this report.
3.	TERMS OF REFERENCE
3.1	Item 6 – to review or scrutinise decisions made, or other action taken, by the Police and Crime Commissioner in connection with the discharge of the Commissioner’s functions. Item 8 – To support the effective exercise of the functions of the Police and Crime Commissioner.
4.	BACKGROUND
4.1	The Panel’s role is to scrutinise and support the Commissioner in the exercise of his statutory functions. Key to this is the Commissioner’s Police and Crime Plan 2021-2024. This Plan was developed following extensive consultation, endorsed by the Panel in November 2021 and published on 29 th November 2021.
4.2	The Commissioner’s Plan is structured around five themes. They are; <ul style="list-style-type: none"> • Putting Communities First • Crime Prevention • Supporting Victims and Witnesses

	<ul style="list-style-type: none"> • Ethical Policing • Robust Enforcement <p>Within the Plan each theme includes a summary of what key activities will be undertaken and delivered during the lifetime of the Plan.</p>
4.3	<p>Deliverables were developed, designed to progress each of the Commissioners five themes. Other activities developed to support the effective and efficient running of the Commissioner Office were also incorporated into the Delivery Plan. The Delivery Plan is the mechanism by which shared outputs and outcomes will enable all agencies and partners to support tackling crime and keeping communities safe.</p>
4.4	<p>Much of the work contained within the Delivery Plan involves external partners and stakeholders. There is an ongoing risk-based process to scope and prioritise deliverables. There are dependencies between all the activities and upon their completion, further work can be identified as being needed. As such timescales for delivery may change.</p>
4.5	<p>To enable the Panel to scrutinise and support the Commissioner, members asked the Commissioner for an indication of future activity that will be undertaken to deliver the Plan. In accordance with the request from the Panel, key deliverables and activities of note as well as new deliverables for each theme for the next 6-9 months are detailed in Section 5. Also included in Section 5 are recently completed deliverables and activities of note.</p>
4.6	<p>It was agreed at the outset that a comprehensive update to the Panel against the delivery of the Plan will be provided, bi-annually (See 6.2 below). In July 2022, and with a purpose of providing both scrutiny and support, the Panel requested further information regarding progress of key deliverables and activities of note. This has been incorporated into the latest iteration of this paper.</p>
5.	POLICE AND CRIME PLAN 2021-24 THEMES
5.1	<p><u>Putting Communities First – Priorities for Action</u></p> <p>What we will do: We will ensure the police and other partners are listening to the public and working with them to act on their concerns and supporting them to assist themselves. From initial contact to rural and business crime, anti-social behaviour, hate crime and speeding.</p>

Completed deliverables / activities of note:

- Briefing Pack regarding workings of CSPs for the benefit of councillors for the swift referral and resolution of community concerns
 - **Update:** Activities delivered. Local Government Association (LGA) guidance for councillors on community safety shared with councillors via CSPs. Problem solving officers will follow up with training. CSPs have provided tailored information from their area on who to contact on various issues. Intended to be recirculated as new councillors elected. New activities identified and added as new deliverables.
- Bolster resources for Community Safety Partnerships (CSPs) through funding Problem Solving Co-ordinators and a new Communities Fund
 - **Update:** Activities delivered. All six CSPs now have capacity to co-ordinate problem solving work to tackle local issues that matter to our communities. This includes funding from PCC. PCC's new Safer Communities Fund opened to CSPs in May. Update part of Criminal Justice & Community Safety Paper for Panel 14/9.
- Business Crime Survey;
 - **Update:** Activities delivered. Business Crime Survey launched. Further engagement with the Business Community continuing. See deliverable in relation to Business Community Event.
- Refresh the Countywide Community Safety Agreement and Board;
 - **Update:** Completed. Activities have resulted in the development of a High Harm Board. A comprehensive update is included as part of Criminal Justice & Community Safety Paper developed for Panel.
- Develop an Engagement Strategy.
 - **Update:** Completed. Communications & Engagement Strategy developed and published on the Commissioner's Website. [The Police & Crime Commissioner for Cambridgeshire | Listening and Responding \(cambridgeshire-pcc.gov.uk\)](https://www.cambridgeshire-pcc.gov.uk)

Current Deliverables

- Scope out Visibility/Accessibility Assessment Framework
 - **Update:** Activities ongoing. Initial scoping was undertaken as part of the development of the Communications and Engagement Strategy and the deliverable was included within the supporting Tactical Plan, see new deliverable. Activities ongoing with a purpose of embedding this into business as usual during Q3/Q4, 2022/23.

- Enhance links between probation and community safety partners to make Community Payback more visible and beneficial for the public
 - **Update:** Activities ongoing. In Q1 probation shared details of the programme with local councillors through a PCC councillor briefing session. Information shared with CSPs through presentation at Community Safety Officers Group. Will revisit engagement Q3/4
- Recruitment of a Community and Engagement Officer
 - **Update:** Recruitment on hold whilst business model reviewed during Q2.
- Improving Community Engagement
 - **Update:** Activities ongoing. Included is the submission of a business case submitted for the purchase of software to improve Community Engagement. Other activities on-going. Dependencies identified.
- Business Community Event
 - **Update:** Activities ongoing. Business Community event scheduled to take place in Q3, 2022/23.

New Deliverables

- Implement Communications and Engagement Tactical Plan 2022/24
- Responding to the Police and Crime Commissioner Review: Part 2.
Recommendation: Review of CSPs. Number of dependencies identified. Progress dependent upon progress of government review.

5.3 **Crime Prevention – Priorities for Action**

What we will do: We will work in partnership to understand and tackle the root causes of crime and serious violence through early intervention and rehabilitating people who have offended, while reducing opportunities for people to commit crime.

Completed deliverables / activities of note:

- Refreshed Drugs Partnership Strategy and oversight
 - **Update:** Activities completed. Drug and Alcohol Misuse Delivery Board agreed their new local delivery plan in March 2022. Commissioner's role as Senior Responsible Officer in oversight and governance of local delivery against the national Drug Strategy agreed in the summer. New deliverable will support implementation.
- Enhanced early intervention support for female offenders
 - **Update:** Activities completed. Pilot programme to work with female offenders from Peterborough in place.

- Review of Integrated Mental Health Team in Demand Hub
 - **Update:** Activities completed.
- Youth Fund Awards
 - **Update:** Activities completed. Embedded into business as usual. Regular press releases.

Current Deliverables

- Fraud and Cyber Crime Awareness Campaigns
 - **Update:** Initial engagement with Eastern Cyber Resilience Centre (ECRC) completed. Activities ongoing to be delivered Q3 2022/23.
- Police Race Action Plan - Lead a refresh of local crime prevention plans to improve support to Black communities, to reduce the victimisation and marginalisation experienced by Black people, and to improve victim satisfaction.
 - **Update:** Activities ongoing. Dependencies identified. Initial scoping taking place. Response to Police Race Action Plan by Cambridgeshire being developed by the Constabulary. The Commissioner will hold the Chief Constable to account for the delivery of this response once finalised. Scheduled to be presented to the Commissioner in Q3, 2022/23. Further deliverables may follow.

New Deliverables

- Drug strategy implementation. Report on progress to be undertaken in Q4 2022/23.

5.4 **Victims and Witnesses– Priorities for Action**

What we will do: We will protect vulnerable people and ensure victims and witnesses are placed at the heart of the criminal justice system, commissioning services to support them.

We will recognise every victim’s experience is different and will provide a quality service which maintains their trust and confidence in the criminal justice system.

Completed deliverables / activities of note:

- Bringing on a new service for supporting young victims of crime. Embrace.
 - **Update:** Activities completed. Additional funding secured by Embrace.

- Develop and run a process to evaluate bids for funding for community based domestic abuse and sexual violence support service.
 - **Update:** Activities completed Countywide bid to Ministry of Justice completed. Bid successful. An additional £887,661 secured over 3 years 2022/23 to 2024/25.

Current Deliverables

- Refresh of Domestic Abuse/Sexual Violence Partnership Strategy setting out core and enhanced offer.
 - **Update:** Activities ongoing.
- Review of provision for victims of crime requiring mental health support
 - **Update:** Activities ongoing. Market engagement event planned for Q3 2022/23. Background research scheduled. Dependencies identified.
- Remodelling for provision of elements of domestic abuse support services in partnership with Local Authority.
 - **Update:** Activities ongoing. Initial scoping underway. Dependencies identified.
- Review of Victim and Witness Hub
 - **Update:** Activities not started. Currently scheduled to start Q3/Q4, 2022/23.
- Support delivery and monitoring of innovative domestic abuse perpetrator programmes
 - **Update:** Activity ongoing. Roll over funding has been granted by the Home Office until March 2023. Delivery activities have been developed and agreed with all providers. Grant agreements have been signed for all providers until March 2023. Monthly monitoring meetings and quarterly Home Office monitoring reports completed
- Facilitating joined up working with criminal justice colleagues
 - **Update:** Activities ongoing with a purpose of embedding this into business as usual.
- Implement the new Ministry of Justice Funding Strategy
 - **Update:** Activities ongoing. Further activities identified including a review of Cambridgeshire Victim Services Outcomes Framework. Dependencies identified.
- Review the support provided to victims of fraud.
 - **Update:** Activities ongoing. Meetings held to discuss a nationwide standardised service to Fraud & Cyber Crime. Further meetings planned to discuss the benefits of having a localised service as opposed to a national approach.

	<ul style="list-style-type: none"> • Victims Provider Forum <ul style="list-style-type: none"> • Update: Activities ongoing. Initial scoping work in relation to organising a forum for all local providers to gather best practice and learning progressing. • Review Major Incident Support Framework <ul style="list-style-type: none"> • Update: Activities ongoing. Dependencies identified. Currently awaiting a steer from the MoJ. <p><u>New Deliverables</u></p> <ul style="list-style-type: none"> • Support for Hourglass, who successfully secured MoJ funding as part of the DASV Needs Assessment process. This is a new service, supporting older victims of DA and SV across Cambridgeshire and Peterborough. • Review Victim Services Outcome Monitoring Guide
5.5	<p><u>Ethical Policing– Priorities for Action</u></p> <p>What we will do: We will ensure the police act with integrity and social responsibility, promoting a culture that is inclusive, diverse and takes equality seriously – from how they interact with the public they serve, to environmental sustainability.</p> <p><u>Completed deliverables / activities of note:</u></p> <ul style="list-style-type: none"> • Recruit a Senior Policy Officer for governance, compliance, and assurance; <ul style="list-style-type: none"> • Update: Activities completed. Recruitment process commenced January 2022. Post filled July 2022. This now allows for progressing further deliverables. • Develop an Environmental Sustainability Strategy and Policy (having due regard for Estates Strategy and Accommodation Strategy) <ul style="list-style-type: none"> • Update: Activities completed. Sustainability Strategy presented to the Commissioners Business Coordination Board (May 2022). Published on the Commissioner’s Website. New deliverable identified. To produce an Annual Sustainability Report identified. For publication Q1, 2023/24. <p><u>Current Deliverables</u></p> <ul style="list-style-type: none"> • Develop an Independent Ethics Board <ul style="list-style-type: none"> • Update: Activities not started. Dependencies identified. Recruitment of Senior Policy Officer completed. Activities scheduled to start Q3/4, 2022/23. • Review Independent Custody Visitor scheme using Quality Assurance Framework

	<ul style="list-style-type: none"> • Update: Activities ongoing. Structured self-assessment process being progressed. Submission of assessment against Quality Assurance Framework scheduled for Q2/3, 2023/24. • Produce and publish an Integrity Assurance Annual Report 2021/22; <ul style="list-style-type: none"> • Update: Activities ongoing. Scheduled for completion Q3, 2022/23. • Review Scrutiny Panels One Year In. (Stop & Search and Use of Force) <ul style="list-style-type: none"> • Update: Activities ongoing. Review highlighted community outreach, engagement, and recruitment as further areas for development. Scheduled for completion Q3, 2022/23. • Develop plans for the ethical use of biometrics in law enforcement (as APCC national lead) <ul style="list-style-type: none"> • Update: Activities ongoing. This is a long-term national project. • Recruit additional Independent Custody Visitors (ICVs) <ul style="list-style-type: none"> • Update: Embedded into business as usual. Currently 17 ICVs are in post. Successful recruitment process for 2022/23 includes 7 new ICVs, with a further 4 applications in the pipeline. • Support the Constabulary and hold the Chief Constable to account for the delivery of the National Police Chief's Council and College of Policing Police Race Action Plan <ul style="list-style-type: none"> • Update: Embedded into business as usual. Scheduled for presentation through Business Co-ordination Board. <p><u>New Deliverables</u></p> <ul style="list-style-type: none"> • Annual Sustainability Report 2022/23 providing a summary of the activity and developments in the year from activities, significant pieces of work and key decisions relating to sustainability. • Ensure that methods of promoting access to the complaints system within the local community are utilised such as through social media or local newspapers.
5.5	<p><u>Robust Enforcement– Priorities for Action</u></p> <p>What we will do: We will ensure the police and other partners such as courts, prosecutors, probation, and local authorities are using criminal justice and other enforcement processes effectively to keep Cambridgeshire and Peterborough safe.</p> <p><u>Current Deliverables</u></p> <ul style="list-style-type: none"> • Ensure Constabulary progress in cutting crime and delivery against the National Crime & Policing Measures;

	<ul style="list-style-type: none"> • Update: Embedded into business as usual. Assurance arrangements in place. Commissioner’s Business Co-ordination Board (BCB) meets quarterly. Papers and minutes published on Commissioner’s Website. • Police enforcement activity to tackle serious and organised crime, drugs and exploitation, including county lines. <ul style="list-style-type: none"> • Update: Embedded into business as usual. Assurance arrangements in place, specifically BCB. • Monitoring the effectiveness and efficiency of the criminal justice system. <ul style="list-style-type: none"> • Update: Embedded into business as usual. Assurance arrangements in place. Criminal Justice Board (CJB) meets quarterly. Update part of Criminal Justice & Community Safety Paper for Panel 14/9 • Ensure the local delivery of the National Integrated Offender Management (IOM) Strategy <ul style="list-style-type: none"> • Update: Embedded into business as usual. New IOM national programme launched in October 21. Assurance arrangements in place, specifically CJB. • Support the local delivery of Multi Agency Public Protection Arrangements <ul style="list-style-type: none"> • Update: Embedded into business as usual. Assurance arrangements in place, specifically CJB. • Criminal Justice Agenda including implementation of Criminal Justice Scorecards <ul style="list-style-type: none"> • Update: Embedded into business as usual. Assurance arrangements in place, specifically CJB. Update part of Criminal Justice & Community Safety Paper for Panel 14/9
6.	MONITORING DELIVERY OF THE PLAN
6.1	<p>The Commissioner holds the Chief Constable to account for the efficiency and effectiveness of the Constabulary through a range of governance and assurance mechanisms. Quantitative and qualitative reports, such as the Constabulary’s quarterly performance reports and individual reports on how the Commissioner’s Office and partners are supporting the delivering of the Plan are monitored through these mechanisms.</p>
6.2	<p>Updates to the Panel against the delivery of the Plan will be provided twice a year. At the end of the financial year, this update will be through the presentation and publication of the Commissioners Annual Report. A six-month interim progress report on delivery will also be provided. This approach will enable the Panel to support and scrutinise the Commissioner in the delivery of his Plan.</p>

7.	BACKGROUND DOCUMENTS
7.1	Police and Crime Commissioner's 'Police and Crime Plan 2021-24' http://www.cambridgeshire-pcc.gov.uk/police-crime-plan/